

WHO TO CALL

MOUNT TOLMIE HOSPITAL, 3690 RICHMOND ROAD



911

For crimes in progress, fires, serious accidents and medical emergencies

WHO to call | WHEN to call

NON- EMERGENCIES: POLICE / FIRE / BYLAW Hours: Monday – Friday, 8:30 a.m. – 4:30 p.m.



POLICE
250-475-4321

- ▶ Call **911** if you see a crime or safety risk in progress or **about** to be committed.
- ▶ Call the non-emergency line 250-475-4321 if the event has **already happened** (eg. stolen items or any other crime that has been committed).



FIRE
250-475-5500

- ▶ Call **911** if you see a fire in progress
- ▶ Call the non-emergency line 250-475-5500 if you have fire safety concerns



BYLAW
250-475-5456

- ▶ Property conditions, graffiti
- ▶ Excessive noise
- ▶ Obstructions on streets/sidewalks
- ▶ Litter/dumping on public spaces

✉ bylaw@saanich.ca

🌐 <https://www.saanich.ca/EN/main/community/report-a-problem.html>



AMBULANCE
250-727-2400
24/7 dispatch

- ▶ Call **911** for a medical emergency
- ▶ If you see someone who is non-responsive in a park, a road, or public property.
- ▶ Wait for an ambulance and do not move the person.



SHELTER
PHS Community Services Society
250-995-0131
for immediate concerns

- ▶ If you have concerns about an individual's behaviour, health, safety or welfare on the property
- ▶ Excessive noise on the property
- ▶ Concerns about the state of the property (eg. garbage, needles, or unsafe conditions).

✉ Info@phs.ca
for general and management queries