WHO TO CALL
MOUNT TOLMIE HOSPITAL, 3690 RICHMOND ROAD

911 For crimes in progress, fires, serious accidents and medical emergencies

WHO to call | WHEN to call
NON- EMERGENCIES: POLICE / FIRE / BYLAW Hours: Monday – Friday, 8:30 a.m. – 4:30 p.m.

POLICE 250-475-4321
▶ Call 911 if you see a crime or safety risk in progress or about to be committed.
▶ Call the non-emergency line 250-475-4321 if the event has already happened (eg. stolen items or any other crime that has been committed).

FIRE 250-475-5500
▶ Call 911 if you see a fire in progress
▶ Call the non-emergency line 250-475-5500 if you have fire safety concerns

BYLAW 250-475-5456
▶ Property conditions, graffiti
▶ Excessive noise
▶ Obstructions on streets/sidewalks
▶ Litter/dumping on public spaces
▶ bylaw@saanich.ca

AMBULANCE 250-727-2400
24/7 dispatch
▶ Call 911 for a medical emergency
▶ If you see someone who is non-responsive in a park, a road, or public property.
▶ Wait for an ambulance and do not move the person.

SHELTER
PHS Community Services Society
250-995-0131 for immediate concerns
▶ If you have concerns about an individual’s behaviour, health, safety or welfare on the property
▶ Concerns about the state of the property (eg. garbage, needles, or unsafe conditions).
▶ Excessive noise on the property
▶ Info@phs.ca for general and management queries